



Job Title: Lifeguard

Reports To: Lifeguard Lead / Park Supervisor
Status: Non-Exempt
Work Status: Seasonal / Part-time
Department: Obstacle Island Dept
Location: South Carolina /Florida

Summary

The Lifeguard will have a passion for Shark Wake Park and the mission to build and operate some of the best family-friendly water sports and obstacle island parks in the world. The primary responsibility of a Lifeguard is to maintain a safe environment for our guests. They will ensure the proper upkeep of our life jackets and safety equipment. They will make sure that park safety and guest satisfaction is being achieved while enforcing the parks policies and procedures. They must remain engaged and focused while on duty.

The Lifeguard must respond to emergencies following the “Emergency plan” when necessary and perform AED, CPR, basic first aid, and water rescues when needed. This position will assist Lifeguard Lead with injury/accident reporting.

Expected Hours of Work

Days and hours of work will be scheduled but hours **must be flexible**. Weekend & Holiday work is required.

Essential duties and responsibilities include the following. Other duties may be assigned.

- Daily opening & closing duties
 - Proper set up of life jackets outside (am)
 - On-Going upkeep of jackets throughout the day
 - Proper storage of jackets inside (pm)
 - Verify Safety Equipment & daily set up (back board, supplies)
 - Daily spot maintenance’ including air pressure checks and adjustments, spot cleaning, minor adjustments
- Customer Service
 - General/On-Site Customers: Answer a variety of questions concerning SWP, policies & procedures, operations, directions, activities, and more
- Safety Oversight
 - Daily oversight and safety of obstacle island participants
 - Provide first aid to injured patrons or participants
 - Enactment of emergency action plans and unexpected closures
- Assist Lifeguard Lead
 - Department ‘building/area’ upkeep, cleanliness, and organization (beginner MCP, Mud Room, storage boxes)
 - Completing accident reports or injury reports to submit to Lifeguard Lead

Competencies



Job Title: Lifeguard

- Accountability
- Adaptability
- Attendance/Punctuality
- Change Management
- Collaboration
- Customer Focus/Customer Service
- Delegation
- Dependability
- Innovation
- Interpersonal Skills
- Judgement
- Leadership
- Managing People
- Organizational Support
- Planning/Organizing
- Professionalism
- Safety and Security
- Self-Awareness

Technical

- Experience with Microsoft Office Applications (Word, Excel, Outlook)
- Experience with POS software preferred.

Education and Experience

- Must be 16 years of age
- Experience in hospitality, customer service, food & beverage preferred
- At least 2 years of experience in a customer-centric business, managing people and processes
- Experience working with children. Camp setting preferred.
- Responsible, mature, team player, social, energetic, friendly
- Able to stand for long durations
- Completes in-house training:
 - SWP In-Service Training (2 hours)
 - Complete General SWP Training (3-5 hours)
 - SWP/Lifeguard experience, demonstrates leadership, initiative, responsibility, and maturity
 - In depth understanding of SWP activities, operating policies & procedures, activities, programs, pricing, specific details, and information
 - View and sign-off on the company harassment video within 5 days of start date.
 - View and/or attend training on our Illness & Injury Prevention Program and the Workers Compensation Managed Care Program
- Successfully completes a 30-day introductory period in South Carolina
- Successfully completes a 90-day introductory period in Florida

Certificates, Licenses, other

- Clean and clear drug test
- Clean and clear background check
- American Red Cross, First-aid / Lifeguard certified

Tools & Equipment Used

- First-aid kit, AED, hand tools, electric tools, and other associated equipment used in the parks and recreation structures, facilities, and projects.



Job Title: Lifeguard

Language Ability

Ability to read and comprehend simple instructions, short correspondence, and memos in English. Ability to write simple correspondence. Ability to effectively present information in one-on-one and small group situations to other employees of the organization. Ability to prioritize tasks according to Operations plan. Knowledge of Spanish is a plus but not mandatory.

Work Environment

While performing the duties of this job the employee is occasionally exposed to wet conditions and toxic or caustic chemicals, inclement weather, bright sunshine, potentially hazardous conditions on lakes, regularly required to lift objects weighing up to 50 pounds, push, pull, use a wide variety of tools, lift, and climb up and down. The noise level of this position will be from moderate to loud, dependent upon the area and type of work being performed. Appropriate PPE to be worn when necessary.

Physical Demands

The physical demands described here are representative, but not all-inclusive, of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The employee is regularly required to use hands, handle, or feel. The employee is required to stand; walk; sit; reach with hands and arms; stoop, kneel, crouch, or crawl and talk or hear. Must be able to lift and/or carry 50 pounds. The vision requirements include close vision, distance vision, peripheral vision, depth perception and ability to adjust focus.

Signatures

This job description has been approved by all levels of management:

Manager _____

Date _____

DOO _____

Date _____

CONCLUSION

The above statements are intended to describe the general nature and level of work being performed by the person assigned to this position. This is not an all-inclusive list of responsibilities, duties, and skills required of personnel. Further, this job description is not intended to limit or in any way modify the right of any supervisor to assign, direct, and amend the work of any employee under their supervision. I understand that employment is at the will of the employer and either the employer or the employee may terminate the employment with or without cause at any time.

I have received, reviewed, and fully understand the Job Description. I further understand that I am responsible for the satisfactory execution of the essential duties and responsibilities as listed herein.



Job Title: Lifeguard

Employee Signature:	Date Signed:
---------------------	--------------